ACCESS THE RIGHT SERVICES FOR YOU

SELF CARE	Make sure your medicine cupboard is stocked up with over the counter remedies for coughs, colds, cuts, and tummy troubles.
	For self care tips and more, visit Talk Community's free online wellbeing information and signposting directory for Herefordshire, providing details on local services, groups, community hubs, and events. Visit: www.talkcommunity.org or call our helpline on: 01432 260 027
GP SURGERY	GP surgeries can treat many conditions and give health advice. They can also refer you to other NHS services. Find your nearest GP surgery: www.nhs.uk/nhs-services/gps
NHS 111	For urgent but non-emergency medical help ring 111 or visit: 111.nhs.uk The service is available 24/7 and is staffed by trained advisors and experienced clinicians.
PHARMACY	For advice and treatment for minor ailments such as coughs, colds, sore throats, tummy troubles and aches and pains, visit a local pharmacy.
URGENT DENTAL	Use the NHS 111 online services (111.nhs.uk) if you cannot contact your dentist or do not have one.
SEXUAL HEALTH	For sexual health testing and treatment in Herefordshire visit: www.sexualhealthservices4herefordshire.co.uk
MENTAL HEALTH	If you are experiencing a mental health crisis, the Herefordshire and Worcestershire Mental Health Helpline can help. Call 0808 196 9127. If you are experiencing anxiety, depression or low mood, and it isn't urgent, please visit the Now We're Talking website: www.nowweretalking.nhs.uk
DRUGS AND ALCOHOL	Turning Point Herefordshire Recovery Service is a confidential and free service for anyone experiencing alcohol or drugs issues. Visit www.turning-point.co.uk/herefordshire to complete an online referral form. For more information call: 0300 555 0747 or email: Herefordshire@turning-point.co.uk
EYE PROBLEMS	For advice on eye or sight problems, including urgent NHS care, contact an optician. For a list of opticians in your area visit: www.nhs.uk/nhs-services/opticians

TALK COMMUNITY

KEEPING WELL THIS WINTER

Advice, support, and self-care tips for Herefordshire





FOR FURTHER INFORMATION:
VISIT WWW.TALKCOMMUNITY.ORG
OR CALL OUR HELPLINE ON 01432 260 027



MENTAL HEALTH SUPPORT

There are a number of local organisations which can help support your mental health and wellbeing.

LOCAL NHS URGENT MENTAL HEALTH HELPLINE

Tel: 0808 196 9127

Open 24 hours a day, 365 days of the year

HEREFORDSHIRE MIND

A local mental health charity providing a range of different support services, groups, and activities for adults with mental health problems.

Web: herefordshire-mind.org.uk

Tel: 01432 271643

Herefordshire Mind also offers a Safe Haven every evening from 5pm to 10pm, where people suffering a mental health crisis or in need of urgent support can visit. Contact: safehaven@herefordshire-mind.org.uk or 01432 372407

NOW WE'RE TALKING

The Now We're Talking website provides a range of support for people experiencing mental health challenges, including online resources, talking therapy services, and help for people experiencing a mental health crisis. Web: www.nowweretalking.nhs.uk

QWELL

Free mental wellbeing support including online chat and forums.

Web: www.qwell.io

MORE HELP AT TALKCOMMUNITY.ORG



ISOLATION & LONELINESS

Winter time can be hard for many people and the dark nights and bad weather can be very isolating, but support is available.

TALK COMMUNITY HUBS

Places where people can find friendship, positive things to do, acquire new skills and get help and advice on food, housing, finances, and health and wellbeing.
Find your nearest Talk Community Hub: www.talkcommunitydirectory.org/hubs

WARM SPACES

For many people, energy bills are becoming unaffordable. Herefordshire has a network of warm spaces that are opening their doors to anyone who needs them. Find your nearest warm space:

www.talkcommunitydirectory.org/warmspace

HOMELESSNESS SUPPORT

If you need emergency assistance outside of normal office hours, you can contact the Out of Hours Service, provided by the Housing Solutions Team.

Web: www.talkcommunitydirectory.org/homelessness Tel: 01432 261 600

WINTER WELLBEING

EAT A
BALANCED
DIET AND STAY
HYDRATED

WRAP UP WARM AND KEEP ACTIVE MORE TOP TIPS AT TALKCOMMUNITY.ORG

GET YOUR FLU

JAB - Speak to your GP surgery or visit a pharmacist DON'T FORGET!

Get the covid jab if you are eligible

MONEY, DEBT & BUDGETING

If you've got money on your mind and you're finding it difficult to cope with money or debt problems, or perhaps you're struggling to pay your bills, our website can help you quickly and easily find the support you need.

Visit: www.talkcommunity.org/moym

FOOD BANKS

There is a food bank or community larder in each of the county's market towns and city.

You may need to be referred by a qualifying organisation or have a voucher to access the service, but if you contact your nearest food bank directly, they'll be able to advise on the process. Find your nearest food bank:

www.talkcommunitydirectory.org/ foodbanks